

★Summary of Frequently Asked Questions (Q&A) from Phone Inquiries regarding Dormitory Applications for the 2026 Summer Break and the 115 Academic Year (August 2026 – July 2027)

Q1:I'm still unsure whether I want to stay in the dormitory. Should I apply anyway?

A1:Please follow the announced schedule and submit your dormitory application before the deadline. If you later decide to give up your bed space, you may withdraw your application before the payment deadline, which is after the lottery results are announced.

*Note: Students who do not apply by the deadline will not be eligible for housing allocation.

※[Dormitory Application System] <https://www.ntnu.edu.tw/static.php?id=student>

※[Application Schedule] <https://reurl.cc/np1nL1>

※[User Guide for Summer and Academic Year Housing Application]
<https://reurl.cc/xW9gL1>

※[Check-in and Check-out Schedule] <https://reurl.cc/Q24pjb>

Q2:I've already submitted my application form. Why hasn't it been approved yet?

A2: Since applications cannot be modified once approved, reviews will be conducted on a rolling basis starting from April 7, 2026, to allow applicants sufficient time to make revisions.

Q3: Supporting Documents Required for Specific Student Categories

A3:Students who wish to apply for housing under the Outlying Islands Resident or Indigenous Student category must submit a household registration transcript (issued within the past three months) by email to us by **April 8, 2026**.

Q4:I am currently a senior undergraduate student at NTNU and have been admitted to an NTNU graduate program. Under which status should I apply for dormitory housing?

A4:For 2026 Summer Break: Apply as an undergraduate student.

For 115 Academic Year (August 2026 ~ July 2027): Apply as a new graduate student.
(Applications are expected to open in late July 2026.)

Q5:If I expect to graduate in July or August 2026, can I apply for summer housing?

A5:Yes, as long as your student status is still active during the summer break housing application period, you are eligible to apply.

However, please note: Students who have graduated, withdrawn from the school, or have left the dormitory shall complete the check-out procedures within 7 days (14 days for

overseas Chinese students and foreign students) (including holidays) after receiving the notification of approval.

Q6: If I apply for summer break housing and complete the payment, but later decide to cancel, will I receive a full refund?

A6: Check-out during the summer vacation

- (a) Students who apply to check out of the dormitory before the announced check-in date (excluding that date) shall be refunded the full amount of the dormitory fee paid but the dormitory deposit shall not be refunded.
- (b) Students who apply to check out of the dormitory after the announced check-in date (including that date) shall not be refunded the dormitory fee paid. If students check out of the dormitory in accordance with Article 4, Paragraph 3 of the Regulations due to graduation, withdrawal or suspension, and complete the check-out procedures within 20 days of the announced check-in date, then one-half of the dormitory fees paid shall be refunded.

Q7: If I apply for summer housing, can I stay in the same room and bed as during the academic year?

A7: Due to the need to clean and renovate dormitory rooms designated for incoming first-year undergraduate and graduate students, and other specific maintenance needs in certain areas, some rooms will not be available. For approved summer residents, room assignments will be rearranged.

※ Announcement on Dormitories Open for 2026 Summer Break Housing Application
<https://reurl.cc/7Ej8LQ>

Q8: Why is the 3-bed room in Dorm 2 (Male) not listed as a preference option for 2026 Summer Break or the 115 Academic Year (August 2026 ~ July 2027)?

A8: Dormitory No.2 Male Students also offers King Size 3-bed room with enlarged beds. Due to the limited number of these rooms, students in need of an enlarged bed may submit a “Dormitory No.2 King Size 3-bed room Application Form” to the Student Housing after the lottery result is announced. Room changes will be processed based on lottery number order.

※ Announcement on Dormitories Open for the 115 Academic Year (August 2026 ~ July 2027) Housing Application
<https://reurl.cc/N2q1d6>

Q9: I am currently on a leave of absence but plan to resume studies in the 115 Academic Year (August 2026 ~ July 2027). Can I apply for housing?

A9: Yes, you may apply. However, as students on leave cannot log in to the dormitory system, please submit your application via email by April 9, 2026. Late applications will not be accepted.

◆Reminder for students planning to return from a leave of absence:

If you will resume your studies as a first-year student, you may apply for dormitory online according to the new student application schedule (expected to be announced in late May). Please note that you may only apply once — either as a continuing student or a new student, not both.

◆Contact information :

*Graduate students to Ms. Su, Email : su0427@ntnu.edu.tw

*Undergraduate students to Ms. Fang, Email : fish516@ntnu.edu.tw

◆For your convenience, a new feature has been added to the Dormitory Application System: You may now access the “Notification History” to review all previous dormitory-related emails sent from the system.

We encourage all students to make good use of this feature to avoid missing any important notifications due to personal email settings or other issues.

★Reminders Based on Past Application Cases:

1. I applied for summer housing. Why didn't I get a room for the academic year?

Summer and academic year housing require separate applications. Please make sure you submit both applications if you intend to stay during both periods.

2. "I remember applying online. Why is my name not on the lottery list?"

In most cases, students either forgot to save the application or only filled out the basic information without completing the full submission.

Please remember that late applications will be placed at the bottom of the 3rd order.

You must log in to the application system before the deadline to ensure that your application is saved and approved.

If your application is not completed or not approved, you will not be eligible for the dormitory lottery.

Please check that your application status shows “Approved.”

◆ A screenshot example of a successfully approved application is provided below:

第1-1筆 (共1筆)

修改住宿申請	申請學年	申請類別	學號	優先身分別	審核狀態
					✓核准

第1-1筆 (共1筆)

3. Each year, some students miss the opportunity to room with friends due to mistaken assumptions that their applications were complete.

Please kindly remind your classmates to double-check their application status in time.

In case of any discrepancy between the English version and the Chinese version, the Chinese version shall prevail.